



PATHWAY NON-PROFIT COMMUNITY DEVELOPMENTS INC. OF PEEL
3023 Parkerhill Road, Box 100, Mississauga, ON L5B 4B3
T: 905.272.2285 | F: 905.272.1818 | E: info@pathwayhousing.ca | W: pathwayhousing.ca

NOTICE TO PATHWAY RESIDENTS

March 26, 2020

COVID-19 Virus Update Information

The situation in relation to COVID-19 continues to evolve and we are seeing a number of recommendations/directions from different levels of government and health authorities. The Province of Ontario has declared a State of Emergency and on March 23, 2020 announced the shutdown of non-essential services. On March 24th, Region of Peel also declared a State of Emergency. Pathway continues to ensure, throughout these challenging times, that essential services are available for our vulnerable residents.

As part of the communication strategy and in order to provide updated information to the residents we compiled (attached) few posters that are educational as well as instructional which may help you to better protect yourself and your loved ones.

We have detailed several COVID-19 important updates:

Rent payments:

- Those residents who pay their rent by PAP (pre-authorized payments) must report any requests related to payments about 5 business days before the 1st day of the month. Those residents who usually pay rent by Interact/debit card will be required to submit rent by money order, certified cheque or on-line/telephone banking payment on or before 1st day of the month.
- While we are required to collect rent in order to ensure that our corporation is financially sound and can provide necessary services, we realize that some households may be affected by the current emergency situation. We will make every effort to exercise flexibility should a tenant have challenges paying as the result of the COVID-19. However, the affected households should seek every possible financial assistance that is available through the government (please refer to the resources provided below).
- We will exercise flexibility with tenants regarding RGI administration deadlines/paperwork (Forest Ridge and Arbour Mill Sites only)

Financial resources

- Tenants affected by the COVID 19 situation can inquire regarding available assistance if needed at 905-791-7800.
- The number for the Ontario Works application Centre is 1-877-678-6333
- Employment Insurance (EI) Benefits through the online application
<https://www.canada.ca/en/services/benefits/ei/ei-regular-benefit/apply.html>

- The Federal Government has announced new benefits to help people who have been impacted by COVID-19:
 - Canada's COVID-19 Economic Response Plan: Support for Canadians and Businesses link <https://www.canada.ca/en/department-finance/news/2020/03/canadas-covid-19-economic-response-plan-support-for-canadians-and-businesses.html>
 - Emergency Care Benefit for workers who are:
 - not eligible for EI
 - sick and who are quarantined or sick with COVID-19
 - taking care of a family member sick with COVID-19
 - parents who are unable to work due to childcare/school closures (regardless of whether they are EI eligible or not)

This program will be managed through the [Canada Revenue Agency](#) (CRA) and will be available in April.

- Emergency Support Benefit for workers who have lost their job due to a closure related to COVID-19 and who are not eligible for EI. It will also be managed through CRA. Details about how and when to apply are not yet available. Applications can be completed online using the normal EI portal (<https://www.canada.ca/en/services/benefits/ei/ei-sickness/apply.html>). The dedicated phone line for inquiries related to EI and COVID-19 is 1-833-381-2725 (toll-free) or Teletypewriter (TTY): 1-800-529-3742.

For more information related to this emergency you can contact GOVERNMENT OF CANADA CORONA VIRUS INFO LINE: PHONE 1-833-784-4397 WEBSITE: Canada.ca/coronavirus

PUBLIC HEALTH AUTHORITY Region of Peel: 905-799-7700

Pathway will remain focused on keeping our tenants safe and housed. Your health, safety and well-being are a top priority.

Thank you for cooperation and understanding.



Roman Spektor
General Manager