



PATHWAY NON-PROFIT COMMUNITY DEVELOPMENTS INC. OF PEEL
3023 Parkerhill Road, Box 100, Mississauga, ON L5B 4B3
T: 905.272.2285 | F: 905.272.1818 | E: info@pathwayhousing.ca | W: pathwayhousing.ca

NOTICE TO PATHWAY RESIDENTS

March 16, 2020

Few updates on COVID-19 Virus and buildings' operations

Dear Residents:

1. As many of you know, Ontario government has suspended all public schools' operations for two weeks after the March break until April 5, 2020 at this time. And since many children will be staying home it is very important that the parents ensure that children will not congregate and/or play in the building's common areas. While we appreciate that this is an unusually long time for children to be confined to their homes, it is parents' responsibility to control the activities of their children at all times.
2. As it was noted before, tenants will not be able to rent the recreation rooms until further notice. In addition, all public gatherings and activities in the building, including breakfast clubs, seniors' programs etc. will be suspended at this time.
3. Management has placed hand sanitizers' dispensers in the main lobby, elevator lobbies. We encourage all residents to use hand sanitizers in order to help to prevent a possible spread of the virus. It was noted that some children are making a play with this important safety tool by misusing these dispensers and uselessly wasting the sanitizers. Please explain to your children the purpose of this equipment.
4. To minimize your exposure to, and help prevent the spread of the COVID-19 virus, please take the following proactive steps:

- Avoid congregating with people, as much as possible, in the lobby and other common areas.
 - Wash your hands frequently (20 seconds)
 - Cover your cough and sneezes
 - Stay home if you are sick
 - While in the laundry please wash your hands based on recommendations. Soap and paper towels are provided.
 - If you are concerned because you are exhibiting symptoms of a respiratory illness, please contact your health care provider to discuss your situation. You can also call **Tele-Health at 1-866-797-0000**.
 - If you are observing self-isolation and quarantine procedures as recommended by public health officials, **please inform the office**. All information will be kept in strict confidence.
 - Use the hand sanitizer, located in the lobby, when entering or leaving the building as well as in the Parking Garage elevator lobby.
 - To minimize the risk of exposure and transmission during this health alert we discourage tenants' guests and visitors from coming to the building.
5. Until further notice the site Office will be closed to the public and Pathway will have a reduced number of employees working through these difficult times. All requests or enquiries related to your tenancy, except emergencies, must be submitted in writing to your site's office or by telephone or email messages. They will be reviewed and followed up based on priority.
- In cases of emergency, such as fire, flood, major damage please call **1-800-892-0083**.
6. Rent payments: those residents who pay their rent by PAP (pre-authorized payments) must report any requests related to payments about 5 days before the 1st day of the month. Those residents who usually pay rent by Interac will be required to submit rent by money order, certified cheque or on-line/telephone banking payment on or before 1st day of the month.

We care about your health and well-being. Help STOP THE SPREAD of Virus

Management