



## Pathway Housing & Support Services Inc.

3023 Parkerhill Road, Box 100 - Mississauga, Ontario L5B 4B3

Head Office Number: 905.272.2285, Ext.22 - Fax Number: 905.272.1818

Website: [www.pathwayhousing.ca](http://www.pathwayhousing.ca) - Email: [nortonlake@pathwayhousing.ca](mailto:nortonlake@pathwayhousing.ca)

Norton Lake Office Number: 905.796.8684

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## COVID-19 UPDATE

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May 7, 2020

Dear Residents:

While there are encouraging reports on the reduction of new cases in Region of Peel, the current emergency *situation* due to the COVID-19 outbreak is still in effect.

I would first like to express my deepest gratitude to all of you for your continuous cooperation and understanding of the management' efforts that are focused on ensuring that staff and residents are safe while providing necessary services in the buildings.

Most of you are following the guidelines for social distancing, staying home, wearing personal protective devices and disinfecting hands often. All these measures are designed to reduce risk of spreading or contracting the virus.

We are also pleased to note that most of those residents whose income was affected by COVID-19 have found the way to pay May 1 rent on-time using available government financial assistance programs or are in a process of securing that assistance.

We would like to bring to your attention a few important issues that are negatively effecting operations as well as safety and security of the properties:

- Please ensure that all garbage bags are security deposited into the garbage chutes in the refuse rooms on your floor. Please follow established practices in order to avoid charges for improper garbage disposal.
- If you use disposable gloves or masks **do not** discard them on the floors.
- All dog owners must pick up after their pets and keep them on a secure leash and , if necessary, muzzled while in the common areas.
- Please exercise social distancing while in the common areas, including the laundry room.

- There is an increase number of complaints to the office about marijuana and tobacco smoke accumulating in the hallways and stairwells. **Please note that smoking in the common areas is not allowed** and can lead to substantial fines and possible legal proceeding. The smoke can be very detrimental to the health of non-smokers, especially children. There is a smoke shelter by the fence that can be used for this purpose, providing that social distancing guidelines are maintained. Pathway is in a process of hiring on a temporary basis a security company which will be spot patrolling the common areas In order to enforce “no-smoking” policy.
- There are reports that some households were violating social distancing guidelines by having large gatherings in the units. As the emergency situation is still in effect in Region of Peel it is important to adhere to all recommendations of the authorities in order to help to prevent from spread of the virus.
- There are reports that some bicycles were vandalised or stolen from the bicycle room. While building staff ensures that the door locking system is operating properly, it is recommended to ensure that bicycles are secured with the chains.

**We urge residents to contact by-law enforcement office for any violation of no-smoking by-laws and to police for any acts of illegal activity including thefts.**

More information and past notices are posted on our website:  
<https://www.pathwayhousing.ca/previous-updates/>

We wish you and your families well. Be kind, be calm, be safe.

Thank you for doing your part!



Roman Spektor  
General Manager