



Pathway Housing & Support Services Inc.

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Norton Lake Office Number: 905.796.8684

COVID-19 UPDATE

November 17, 2020

Dear Residents:

Peel has moved into the Red-Control level under Ontario's COVID-19 response framework. Peel Public Health has also issued additional public health measures. We are asking all Pathway residents and their visitors to follow all of these measures as they help control the spread of COVID-19 in our community.

1. **Stay apart** Maintain at least 2-metres distance from anyone who does not live with you or is not your essential caregiver.
2. **Lather up** Wash your hands often with soap and water or use hand sanitizer.
3. **Mask up** Wear a non-medical mask when it is difficult to maintain physical distance and where masks are mandatory. Protect the supply of medical grade masks for health care workers.
4. **Get tested** If you think you might have COVID-19 or have been exposed, you should get tested. While waiting for test results, stay home, self-isolate and prevent potential spread.
5. **Restrict** close contacts to your household and essential supports.
6. **Visitors** to individual units must be allowed only on an urgent basis

We are pleased to note that most residents understand the importance of adhering to the recommended and required measures, especially wearing face coverings, and keeping the recommended social distances. However, there are some members of households and visitors who are still ignoring these requirements.

Choosing to not wear a face covering in public demonstrates disrespect to the law, your families and friends, fellow residents and especially vulnerable individuals.

All residents, including children who are older than 2 years old, are required to adhere to Covid-19 Pandemic emergency rules and related safety practices.

Please note that according to related paragraph – PENALTIES of the Municipal By-Law:
“.... every Person over the age of 12 who contravenes any provision of this By-law, ... is guilty of an offence and is liable to a fine, and such other penalties, as provided for in the Provincial Offences Act and the Municipal Act, 2001, ...and if found guilty of the offence is liable, pursuant to the Municipal Act, 2001, to the following fines: (a) a minimum fine not exceeding \$500 and a maximum fine not exceeding \$100,000”

We strongly urge all residents to take the necessary precautions and ensure that all members of the households and visitors are wearing face coverings at all times while in the common areas of the building.

We also would like to touch on some of the administrative items in our building's operations.

- Based on the Provincial Legislation, Bill 204, rent increases for the year 2021 has been set at 0%.
- Residents, who are receiving rent subsidy are still required to submit to the office all required documentation and information according to the established policies and procedures. Any rent increase will not take effect until January 1, 2022.
- Office **does not accept, nor take responsibility** for any parcels or packages from the couriers. Please ensure that you are home when the packages are delivered.
- Please do not leave refuse on the floor in the garbage rooms. Please do not deposit any furniture or other non-recyclable items in the Recycle Room. Always follow posted Garbage Disposal instructions.
- During the Pandemic site office operates at a limited capacity. Please refer to the posted notice with hours of operations. Please note that any enquiries related to the tenancy are handled on a priority basis.
- When submitting Maintenance Request please complete and provide to the office a COVID Questionnaire.
- For previous information bulletins and updates please visit Pathway website www.pathwayhousing.ca

With your help, these measures will assist in reducing the possibility of spreading COVID-19 in our communities.

Sincerely,



Roman Spektor
General Manager



for doing your part!